

**Weaving Prosperity & Joyous Abundance at CapitaLand Malls**  
**Abundant Rewards Await**  
**FAQ**

**1. How much do I have to spend to take part in the promotion?**

Eligible Shoppers must spend the minimum transactional value at participating stores in the participating CapitaLand malls as shown in the table below (“Qualifying Spend”) to receive eCapitaVoucher (“Reward”).

<b>Participating CapitaLand Malls</b>	<b>Qualifying Spend</b>	<b>Reward</b>	<b>Redemption Duration</b>	<b>Daily Limit</b>
Aperia Mall (AM) Sengkang Grand Mall (SKGM)	S\$60	S\$5 eCapitaVoucher	Strictly during the period from 2 Jan – 28 Jan 2025 (Mon to Fri only, excluding Public Holidays)	First 60 redemptions per day at AM  First 100 redemptions per day at SKGM
Bugis+ (B+) Bukit Panjang Plaza (BPP) CQ @ Clarke Quay (CQ)	S\$150	S\$10 eCapitaVoucher	Strictly during the period from 2 Jan – 28 Jan 2025 (Mon to Fri only, excluding Public Holidays)	First 60 redemptions per day per mall
Bedok Mall (BM) Bugis Junction (BJ) Funan (FN) IMM (IMM) Junction 8 (J8) Kallang Wave Mall (KWM) Lot One Shoppers' Mall (LO) SingPost Centre (SPC) Tampines Mall (TM) Westgate (WG)  Plaza Singapura (PS) & The Atrium@Orchard (TAO)	S\$150	S\$10 eCapitaVoucher	Strictly during the period from 2 Jan – 28 Jan 2025 (Mon to Fri only, excluding Public Holidays)	First 100 redemptions per day per mall  First 160 redemptions per day for PS and TAO combined.

**2. How do I participate in the promotion?**

All shoppers must download the CapitaStar app, sign up as a CapitaStar member and snap their same-day, same-mall receipts on the same day of purchase via the CapitaStar App from 10am during the promotion period to receive the rewards. Only approved receipts will qualify for the promotion, available on a while-stocks-last basis.

For purchases made with the following payment methods, receipt(s) scanning is not necessary:

- via DBS payment mode – DBS/POSB Credit or Debit cards and DBS PayLah! (DBS PayLah! account must be linked to CapitaStar app).
- ShopBack Pay (ShopBack account must be linked to CapitaStar app).

**3. How do I link my CapitaStar account to DBS PayLah! or ShopBack?**

You may visit [https://www.capitastar.com/sg/en/capitastar\\_dbs/csdfs\\_instantearn.html](https://www.capitastar.com/sg/en/capitastar_dbs/csdfs_instantearn.html) to find out more about how you can link your CapitaStar account to DBS PayLah!

You may visit [https://www.capitastar.com/sg/en/capitastar\\_shopback/instant-star-dollar.html](https://www.capitastar.com/sg/en/capitastar_shopback/instant-star-dollar.html) to find out more about how you can link your CapitaStar account to ShopBack.

**4. Is there a cap to the number of receipts a member can submit to qualify for the rewards?**

No, there is no cap to the number of receipts to accumulate.

However, spending per receipt must be a minimum of \$20 (as per CapitaStar program criteria) and one of the receipts must be at least \$50\*. Receipts with transactional value that are less than \$20 per transaction will not be eligible for accumulation to meet the Qualifying Spend.

**\*Exception:** Criteria for one of the receipts to be at least \$50 does not apply to Aperia Mall and Sengkang Grand Mall.

**5. What are the participating malls for this promotion?**

- Aperia Mall (AM)
- Bugis+ (B+)
- Bedok Mall (BM)
- Bugis Junction (BJ)
- Bukit Panjang Plaza (BPP)
- CQ @ Clarke Quay (CQ)
- Funan (FN)
- IMM (IMM)
- Junction 8 (J8)
- Kallang Wave Mall (KWM)
- Lot One Shoppers' Mall (LO)
- Plaza Singapura (PS) and The Atrium @ Orchard (TAO)
- SingPost Centre (SPC)
- Sengkang Grand Mall (SKGM)
- Tampines Mall (TM)
- Westgate (WG)

**6. If I spend in two malls within the same day and meet the Qualifying Spend at each of the respective malls, will I receive rewards from both malls?**

Yes, you will be eligible to redeem the eCapitaVoucher Reward from the two malls if you meet the Qualifying Spend per mall and if there are available stocks.

**7. If I combine receipts from two different malls to meet the Qualifying Spend, will I receive the reward?**

No, combination of receipts from different malls is not allowed.

**8. If I use eCapitaVoucher to make any purchase in participating malls, do I still qualify for the promotion?**

Yes, usage of eCapitaVoucher to make the purchase in participating stores can qualify for the promotion. The gross spends including eCapitaVoucher, excluding discounts will be counted towards the minimum spend amount. Members will still need to snap their receipts on CapitaStar app for purchases made with eCapitaVoucher to qualify for the promotion (subject to stocks availability).

**9. Do receipts from supermarkets qualify for this promotion?**

Receipts from supermarkets (Cold Storage, FairPrice, FairPrice Finest, and GIANT) do not qualify for this promotion **except for receipt(s)** from Cold Storage and Thai Supermarket at Aperia Mall, FairPrice Finest at CQ @ Clarke Quay, FairPrice Xtra at Kallang Wave Mall, FairPrice at SingPost Centre and Scarlett Supermarket at Bukit Panjang Plaza, Lot One, Plaza Singapura & Westgate

**10. Are there any other exclusions besides receipts from selected supermarkets?**

Receipt(s) from car grooming services, SingPost transactions, purchase of parking coupons, purchase or top up of Cashcard / stored value cards, purchase or top up of stores' membership card, gift cards and vouchers (i.e. eCapitaVoucher or participating stores' vouchers), SISTIC transactions, AXS / SAM machines transactions and bill payments, purchase of lottery tickets, purchase of movie tickets and food and

beverages at cinema, any transactions at pawn shops and money changer, bank and other financial institutions' transactions, transactions from pushcarts and stalls at temporary roadshows at the participating malls, **are not eligible** for use as a receipt in this Promotion. For purchases of goods and services made by instalments, only the instalment receipt showing the value of the purchase(s) made on the same day of the redemption, will be eligible for use as a receipt in this Promotion for CapitaStar Rewards Programme. Receipt(s) from deposit placements, order placements, and payments using tenant / credit card loyalty points **will not be accepted** for the purposes of this Promotion.

**11. Do I still need to snap my receipts and upload to CapitaStar app if I have linked my CapitaStar account to DBS PayLah! or ShopBack?**

No, members who have linked their CapitaStar account to DBS PayLah! and transacted via DBS payment modes (DBS/POSB Credit or Debit cards and DBS PayLah!) OR have linked their CapitaStar account to ShopBack and transacted via ShopBack Pay do not have to snap their receipts on the CapitaStar app. For members who still proceed to snap their receipts and upload to the CapitaStar app, the receipts will be rejected.

**12. What do I do if my receipt is rejected?**

If your receipt is rejected due to unclear information, re-submit your receipt again. For enquiries, you may chat with our friendly assistant, Casey, available 24/7 at [Help Centre | CapitaStar](#), submit an online enquiry form or reach out via our hotline at 6631-9931 (Mon to Sun, 10am-6pm).

**13. How long is the validity of the eCapitaVoucher awarded under this promotion?**

eCapitaVoucher awarded under this promotion will expire in three (3) months from date of issuance. Do remember to spend your eCapitaVoucher as extension of validity period will not be entertained.

**14. How soon will the eCapitaVoucher be credited?**

The eCapitaVoucher will be credited within 10 minutes upon receipt(s) approval. However, do note that receipt approval may take up to 24 hours.

**15. Am I guaranteed the eCapitaVoucher once I snap my receipt(s) that meet the Qualifying Spend?**

The eCapitaVoucher reward is limited and issued on a first-come, first-served and while stocks last basis.

**16. I have eCapitaVoucher in my CapitaStar App that has a later expiry. Do I have to utilize all that I have earned from this promotion, which has a shorter expiry date?**

Usage of eCapitaVoucher at participating CapitaLand malls' stores will be based on the earliest expiry date. You will receive a notification for the eCapitaVoucher awarded for each promotion which will include the date of award and validity period.

**17. Where do I check availability of the Reward for this promotion?**

You may visit <https://www.capitaland.com/weaving-prosperity-joyous-abundance.html> to check on stock availability.

Please note that stocks for the Reward will only be available at 10am daily, Monday to Friday, excluding Public Holidays.